16-Step Guide To Choosing The Best VoIP Provider.

CHECKLIST

DATE: _____

№	IMPORTANT POINTS TO CHECK	✓
I	Understand your company's unique needs and requirements.	
II	Assessing your network coverage and availability of your internet service provider.	
1	The cost of the service and any additional fees, such as for set-up or equipment rental.	
2	Reputation and reliability, as well as any reviews or ratings from previous customers.	
3	Know the features and capabilities offered by the VoIP Service provider	
4	The compatibility of the service with your existing phone system and device.	
5	Customer service and support options	
6	Contracts and cancellation policies.	
7	Security measures and data privacy policies	
8	The ability to scale the service as your business grows or changes.	
9	Ability to integrate with other communication and collaboration tools, such as email and instant messaging.	
10	International calling options and rates	
11	Disaster recovery and business continuity plans.	
12	Availability in your area and any potential restrictions or limitations.	
13	Ability to provide call recording and call analytics.	
14	Flexibility in terms of customizing and modifying your service plan.	
15	Ability to provide training and support for using their service.	
16	History and track record in the industry.	